

Winter Uniform Change Over

The school have allowed students to wear winter or summer uniforms for weeks 1 to 3 of term 2 depending on the weather and family's preference.

The school requests that students are all wearing winter uniform by week 4 of term 2.



Girls Winter Uniforms.

The girls sky blue winter blouse with Peter Pan collar may be worn with girls navy tailored slacks or winter tunic with navy tights. Both uniforms are worn with black school shoes.



Boys Winter Uniform.

Boys long sleeve sky blue shirt, long navy trousers, navy socks and black school shoes.

Girls and boys may wear the bomber or water-resistant jackets or V-neck jumper.

Changes to in-person purchases for new uniforms at the Uniform Shop:

Why we need to make changes: We have had feedback from families that they want to access returns and easier exchanges when the item that they have purchased ends up not being what they need. The current sales system that we use for in-person purchases does not support the changes requested. To provide our families with more options for exchange and return, the Uniform Shop will be making changes to the way new uniforms are purchased in-person.

Changing to online orders for all new uniform in-person purchases: We will be requesting that families purchase new uniforms via our online store (<https://hnps-uniform-shop.myshopify.com>) using your own device or Uniform Shop iPads. Volunteers will then provide families with their order to take with them as usual. This will provide access to refund options already available to families that have purchased online.

Step 1: Families select the items they require. We hold samples of the uniform in all available sizes in the shop. Volunteers will be available in the shop to show the samples and to confirm uniform requirements for new families or to support families to select correct sizes (if required).

Step 2: Families enter their order into the online store and pay online. Families can use their own phone or use a Uniform Shop iPad.

Step 3: Line up at the Uniform Shop order collection point. Tell the volunteer your order number and they will collect your items for you before you leave.

Families that are in a hurry may enter their child's full name and class at checkout and have purchases delivered to class if they prefer.

Please be patient: We appreciate our community's patience and we ask families to allow additional time in the morning and would like to remind our community that our volunteers are working to support our families as quickly as we are able.

Second hand is not affected: As these items may not be returned or exchanged, they can be purchased online or via EFTPOS.

Online Uniform Shop

Save yourself time and purchase uniforms online.

Please visit our website:

<https://hnps-uniform-shop.myshopify.com>

Okr is no longer available for online purchases.

At checkout, please select your child's class for delivery. Uniforms are delivered to classes on Wednesday and Friday mornings.



How do you label your uniforms?

The uniform shop recommends marking your child's first name, last name and class on easy to lose items including hats or jackets.

With cold weather here, now is the time to check that you have *this year's* class listed.

Volunteers have been finding lost uniform items that have old classes marked and even the names and phone numbers of previous owners that have now left the school.

Please check the name is clear or the iron-on label is still attached. Let's keep our students warm and protected.

Uniform Shop Opening Hours

In person: Wed 9.15 to 10.00 and Fri 9.00 till 10.00.

Uniform shop is located near Ida Street entrance and Office.

Contact Us:

hnpsuniforms@gmail.com

Updated Exchange & Return Policy:

(Updated May, 2024)

Faulty bags, hats or uniforms: In the rare event that a uniform item has a manufacturing fault, please return the item to the school office or uniform shop along with a completed 'faulty uniform' form (available on our website) for inspection by Uniform Shop volunteers. Many of our uniform items are covered by warranties and can be easily replaced or refunded. Please email us on hnpsuniforms@gmail.com if you have any questions. **School office staff are not able to issue refunds or replace uniforms.**

General wear and tear or accidental damage are not considered manufacturing faults. Refunds and exchanges are for new items purchased directly from the P&C Uniform Shop only (i.e. does not include items acquired second hand or via other sources).

At the request of our families, the Hornsby North P&C has provided a returns policy beyond the rights provided under the Australian Consumer Guarantee (AGC).

Change of mind exchange – wrong size: Uniform items may be exchanged for the same item in another size within **30 days**. Please see below note for additional information. Kindergarten families purchasing uniforms during orientation are able to exchange until week 2 of term 1 the year their child starts kindergarten.

Change of mind returns – wrong item: Uniform items when purchased via our online store may be returned for a refund within **14 days**. Please see below note for additional information.

Important note in relation to returns and exchanges for both change of mind and wrong size: *In order to access these additional benefits, we require a completed 'exchange form' (available on our website) including the invoice number. Items must be in original, unworn condition with all tags and packaging. Items must not be laundered. We request that families have children try uniforms on with tags attached before washing items. We request families do not throw away packaging until their child has tried on the uniform.*

We will not be able to assist with any returns or exchanges that do not meet these criteria.

Hats, girls tights, socks and hair items: May not be returned or exchanged due to hygiene/health issues unless faulty.

Back-to-School Vouchers: We are not able to refund items that were purchased in 2023 with Back-to-School Vouchers. We are able to exchange items or provide a Uniform Shop credit note.

Got uniforms that no longer fit?

Second-hand uniforms are a significant resource for many of our families. Now is a great time to find a new home for unneeded uniforms.

Uniforms can be:

1. Passed on to friends and family,
2. Sold on the Hornsby North PS Second Hand Uniform Buy & Sell Facebook page, or
3. Donated to the Uniform Shop.

Secondhand uniforms are sold at affordable prices to our families at the Uniform Shop and all funds raised support projects at the school.

Uniforms may always be donated at the Uniform Shop during opening hours. Please ensure that uniforms are in wearable condition.

Out of stock

1. Winter bows
2. Summer bows

Currently the uniform shop does not have any of these items being manufactured. Due to price increases volunteers are considering alternatives before making further orders of these items.

Do You Have Questions About Our Uniform Jackets and Jumpers?

There were several changes to the uniform last year relating to the warm layer part of our uniform.

V-Neck Jumper with Logo – Current.

Recently updated from a large, screen-printed logo to smaller embroidered logo. Since the update this item has become more popular especially with older students.



A good layer the whole year round for those mornings where you just need a light extra layer or those really cold winter days where it can be combined with the jacket. Available in sizes 4 to 20

Water-Resistant Track Jacket – Current.

This newly added item is water resistant, fleece lined, has two zipper pockets and a large panel to write student's name. May be worn with regular and sports uniform. Available in sizes 4 to 16



Bomber Jacket and Light Weight Track Jacket – Discontinued.

These items have been discontinued and we will not be manufacturing any additional stock.

Bomber jackets are available in sizes 4 to 22. Sizes 6, 8, 10 and 12 are very low stock.

Light weight track jacket is available in 4, 6, 8 and 14.

[These items remain uniform, and students are welcome to continue wearing them.](#)

